



UniVoice Technology Inc. White Paper Products Information

July 30, 2001

Quintet Message Reader

Today's businesses are continually inundated with a multitude of ways to communicate information through different types of messages – email, voice mail, fax. As the pace of business increases, the need for efficient ways to access all forms of messages increases. At the meantime, more and more company employees work outside the office. Whether those employees are on the road, or telecommuting from a remote location, they will face a common issue on how to access their messages in a simple and timely fashion. Again and again, people will ask the same question:

"Is that possible that I can access all my message at once, especially on the road, without hooking up my computer and dialing up using a modem?"

The answer is finally here! With Quintet Message Reader, you and your employees now have a single point of entry to all types of messages – Message can be simply read through a traditional or wireless telephone, which means that all messages can be accessed at any time, and at any place.

Quintet Message Reader is another award winning telephony server provided by UniVoice Technology Inc. It can be easily integrated with your existing information technology infrastructure. Quintet Message Reader provides you a simple telephone interface for reading your messages, whether it is voice mail, email, or your personal calendars. Even your incoming fax message can be delivered and announced to you for printing or redirecting to a fax machine. With Quintet Message Reader, you save time by hearing or replying your email over the phone, it makes

your communication with co-workers or customers easier, more efficient than ever.

With Quintet Message Reader, some of the significant benefits to you include:

- Simple System Deployment, Increase in Productivity
- Easy to Use, Daily Personal Assistant
- Easy Maintenance, Reduce Cost
- Highly Scalable, Protect Investment

Simple System Deployment, Increase in Productivity

Regardless what kind of data/voice environment you have in place, Quintet Message Reader is designed to be flexible to fit into your existing of IT infrastructure. It can be configured to be Email Reader only, or to be extended to support enterprise applications such as voice mail or fax mail.

The Quintet Reader telephone user interface is designed to easy to use, providing ways to access and control all types of messages - voice, email or fax. With one phone call, you will hear how many voice, email and fax messages await you.

Quintet Reader reads your email as they appear in your email inbox, it provides options to repeat, delete, or reply the email message over the phone. Quintet Reader saves you time by accessing your messages easier and quicker, make your communication with co-workers or customers more efficient, thus increase your overall productivity.

This announcement is provided for your information only. For additional information, contact your UniVoice representative, call (714) 839-4342 or visit <http://www.univoice.com>



UniVoice Technology Inc. White Paper Products Information

July 30, 2001

Easy to Use, Daily Personal Assistant

In addition to its simple telephone interface, Quintet Message Reader can be configured to work together with your personal calendar and task list stored in Exchange or Lotus Notes. With Meeting and Task Reader, you can listen to your meeting or task schedules without logging into your desktop, provide you daily assistance and save you time while on the road.

Easy Maintenance, Reduce Cost

Quintet Message Reader is designed to run under Windows NT, Windows 2000, leveraging Microsoft's networking and maintenance capacities, providing exceptional reliability and scalability.

User setup is easy and straightforward, a graphical user interface (GUI) console provides you simple steps for adding users. Once message users are created in the system, they can setup their own message account or personal preference via a web browser. By allowing users to change settings by themselves, it saves your time for support, thus reduce your maintenance cost significantly.

Highly Scalable, Protect Investment

Quintet Message Reader is designed to be modulated and highly scalable, with consideration of your future growth. By starting with minimum configuration to fit your current need, you are ensured to seamless and painless future upgrades or feature add-ons. Quintet Message Reader is compatible and upgradeable to Quintet Enterprise, UniVoice's next generation Unified Communication Server.

Quintet Reader Feature Highlights

- 1 to 64 Port, Upgradeable
- Simple Telephone Interface for Message Access
- User Preference Setup via web Browser
- Multi-language Support for Phone Interface
- Email Read, Delete, Replay, Reply
- Multi-language Text Read
- Support Exchange, Lotus Notes
- Upgradeable to Quintet Enterprise
- POP3 and IMAP4 Protocol
- TAPI Compliant, VoIP Support
- Hardware Independent, Voice Modem, or Telephony Card

System Requirements

- Pentium II Processor or higher, 350 MHz or higher
- Windows NT 4.0 Workstation/Server with Service Pack 6, Windows 2000 Professional/Server
- 128 MB Ram, 4 GB hard drive
- CD-ROM drive
- 16/4 Token Ring NIC or Ethernet NIC

This announcement is provided for your information only. For additional information, contact your UniVoice representative, call (714) 839-4342 or visit <http://www.univoice.com>